

**THE BENEFITS OF THE KCCDA
HAVE BEEN PROFOUND AND
CRITICAL TO ENSURING PUBLIC
SAFETY IN OUR COMMUNITY.**

PUBLIC SAFETY IMPROVED

County-wide cardiac arrest survival rate increased by 20% in 2019 according to the Kalamazoo County Medical Control Authority. The KCCDA contributed to this increased survival rate with pre-emptive dispatching and a continuous effort to reduce call processing times.

**ENHANCED NETWORK AND
COMMUNICATIONS**

KCCDA has fully upgraded the entire Fire VHF Communications System. This upgrade contributes to faster response times and ensures an efficient dispatch process. It is critical to have communication systems that are resilient, reliable and redundant to ensure seamless functionality when first responders need it most.

**SHORT- AND LONG-TERM
COST SAVINGS**

In just 18 months since its implementation, the KCCDA has saved taxpayers over \$1 million in operational costs by streamlining 9-1-1 services. This cost-savings allows those financial resources to be invested in other community priorities.



KCCDA:
KEEPING OUR COMMUNITY SAFE

Join our coalition that supports the Kalamazoo County Dispatch Authority and keeps our community safe.

Learn more at www.kccda911.org
Or visit us on Facebook at
www.facebook.com/KCCDA911

Contact KCCDA
Jeff Troyer, KCCDA Executive Director
Address: 7040 Stadium Drive
Kalamazoo, MI 49009
Phone number: 269-488-8911



KCCDA:
KEEPING OUR COMMUNITY SAFE

The Kalamazoo County Consolidated Dispatch Authority (KCCDA) is committed to providing quality public safety services to the residents of Kalamazoo County.

www.kccda911.org | 269-488-8911
7040 Stadium Drive
Kalamazoo, MI 49009

www.facebook.com/KCCDA911



About the KCCDA

The Kalamazoo County Consolidated Dispatch Authority formed in an effort to streamline 9-1-1 services and ensure a more efficient dispatch process. The consolidation of five primary public safety answering points into one was complete in October of 2018. The consolidation has improved public safety, enhanced networks and communication efforts, and saved taxpayers over \$1 million in operational costs. Maintaining the KCCDA will continue to yield positive benefits for the entire Kalamazoo County region.

“Public safety is at the core of what we do and KCCDA is one of our most critical partners. The creation of KCCDA has been an essential step forward as we strive to improve response times and protect our citizens.”

*Karianne Thomas, Chief,
Kalamazoo Department of Public Safety*

Maintaining the KCCDA

PUTS PUBLIC SAFETY FIRST

KCCDA is committed to keeping our communities safe. Public Safety contributes to a thriving economy, safe schools and quality of life.

FUNDS OTHER COMMUNITY PRIORITIES

Support for the KCCDA moving forward will free-up public funds and make them available for other critical community priorities.

SAVES TAXPAYER DOLLARS

The consolidation of five primary public answering points into one has saved taxpayers \$1 million a year in operational costs.

Goals for the KCCDA

- Upgrade county-wide public safety radio communication system to increase interoperability among first responders, make resources more efficient, and reduce response times.
- Enhance coordination with other units of government to continue providing quality services.
- Continue implementation of best-practices and streamlining processes making services cost-effective.

